

Different Travel Company

Terms and Condition of booking

1.1 The Projects

Whilst DTC endeavours to work only with organisations with the highest possible standards of health and safety, DTC does not take responsibility for how these projects are run at a local level. Some projects are organised by well-known organisations which have been established for some time, others are arranged on an impromptu basis. DTC works with, but does not manage the projects, does not control them and has no input into how they are run.

Although DTC makes all reasonable efforts to gather as much information about them as possible, DTC is not in a position to ensure that safety standards are adhered to. Therefore only prevailing local safety standards may apply – which in many cases will not be as high as those you would expect in the UK. You may embark on these projects at your own free will and the level of risk will vary depending on the project.

It is therefore the responsibility of each individual volunteer to ensure that they assess their own suitability for the project, examining the risks, their ability to undertake such work, and taking all reasonable precautions to ensure their own safety. This includes ensuring a generally good level of fitness, taking note of all health and safety briefings, ensuring they are not taking unnecessary risks in hazardous situations or with their health, and ensuring they bring appropriate and correct clothing and equipment that may be required for their safety (eg. hard hats, steel capped boots). Please note that these may not be readily available in the host country.

1.2 Health & Safety

DTC take health and safety issues very seriously. DTC will take all reasonable steps to ensure the safety of their customers, but cannot be held responsible or liable for any injury or illness resulting from any activity in which their customers willingly participate, whether in a voluntary working or leisure capacity. To ensure the safety of our customers, DTC insist:

- All customers understand the responsibilities they have for their own health and safety
- All customers participate on projects of their volition, and must ensure that they are fit and healthy enough to be participating in any project they involve themselves with
- All customers must attend a health and safety briefing prior to commencing work on any project
- In the event of engaging in manual tasks, all customers should ensure they are using appropriate equipment so as to ensure their health and safety, including gloves, goggles and appropriate footwear

1.3 Booking Terms and Conditions

Please carefully read the following conditions and the Essential Travel Information which will be sent to you prior to departure. The booking conditions laid out below will form part of your agreement with The Different Travel Company Limited ('DTC' or 'us').

1) Your Contract with DTC

a) If you book only one component of a holiday with DTC (e.g. a hotel, without a flight), DTC acts only as a booking agent for the supplier concerned and accepts no liability for the provision of the service involved.

b) If you book with a travel agent, and your booking with that agent includes, but is not limited to DTC arrangements, your contract is with your travel agent and not with DTC. DTC is simply a supplier to your travel agent.

c) In all other cases your contract will be with DTC.

2) Payment and Confirmation

(a) A deposit of 20% of your total holiday cost must be enclosed with your booking form or paid at the time of booking if the booking is made by electronic means. If you book less than 8 weeks before departure, full payment should be sent with your booking form or paid at the time of booking if your booking is made by electronic means.

(b) On our receipt of your completed booking form, or an electronic booking, and the applicable payment, DTC will issue a confirmation invoice, and it is at this stage that a binding contract comes into existence between you and DTC. Please note, though, that if you book a tailor-made itinerary or an extension to a brochure tour your accommodation, flights etc. will only be requested by DTC once your booking form together with a deposit has been received. Your confirmation invoice, in this instance will indicate your requested package cost and you will be advised of any accommodation, flights etc. which are still on request and not confirmed at the time the confirmation invoice is issued.

(c) Once a payment has been made, any subsequent request to have that payment refunded and to pay by an alternative means may require you to pay an administration fee.

(d) DTC will try to obtain final confirmation of all your holiday components as soon as possible. In some cases, though, you may need to be patient. If a particular flight, hotel or similar component of your holiday cannot be confirmed, you will be offered an alternative or, failing that, a full refund.

(e) It is your responsibility to check the confirmation invoice carefully and to let DTC or your travel agent know immediately in the event of any error.

(f) The balance of your tour cost is payable not less than 8 weeks prior to departure. If the final payment is not received on time, DTC will treat the booking as cancelled by you and will levy the cancellation charges set out in clause 8 below.

(g) i) Travel documents will be sent in good time before the departure of your holiday (approximately 2 weeks before departure) unless your booking is made within 6 weeks of departure, in which case final documents will be sent as soon as possible, made available for collection, or sent by courier upon the payment of a fee. Non-UK residents may incur an additional delivery charge. ii) For some countries you will be handed your internal flight/train/hotel vouchers by your DTC representative on arrival at your holiday destination.

(h) DTC has included in the relevant prices all government taxes which do not have to be paid locally. Those that have to be paid by you locally are extra and for your account (such as international airport departure tax).

3) Special Requests

Where special requests for flight seats, room allocation, diet considerations etc. are required DTC must be made aware of them in writing at the time of booking, or by email in the case of an electronic booking. Whilst every effort will be made to ensure that these requests are fulfilled, they cannot be guaranteed. Furthermore, DTC will not be liable for claims for consequential loss where written advice of special needs and requirements has not been received in writing or by email at the time of booking. Where special requests for flight seats are passed on by DTC to an airline, the confirmation of seat numbers is at the discretion of the airline.

4) Your Travel Agent

(a) Any travel agent through whom you make a booking will act to relay information from you to us and vice versa. DTC is neither responsible for any failure by your travel agent to do this properly, or in good time, nor for any advice given to you by your travel agent that did not originate from DTC.

(b) Any money you pay to your travel agent for your DTC booking will be held by the agent on our behalf until it is paid to us.

5) Insurance

It is a condition of your contract with us that you take out insurance at the time of, or prior to, making your booking, and let us have the details of this. DTC cannot be held responsible if you purchase an inadequate insurance policy or if you fail to notify your insurer of particular requirements for cover. Given the nature of our discovery-volunteer holidays, it is essential that you make a full disclosure to your holiday insurance provider of the nature of your holiday, and that you ensure that your policy is one that is suitable for this kind of discovery-volunteer holiday, and that the cover provided is sufficient for your personal circumstances.

6) Alteration By You

(a) If you wish to make any amendments to your holiday after the confirmation invoice has been issued, you must inform us in writing or by email, and we will do our best to implement your request. In the event that we are able to do so, communication charges and other expenses will be payable by you together with an amendment fee of £35 per alteration per booking. However, if you (i) change to a different departure date, tour or destination or (ii) change your booking less than 8 weeks before departure, this will be treated as a cancellation and a new booking and you will be liable for the cancellation charges set out in clause 8.

(b) If you wish to change any aspect of your tour after it has commenced, DTC and/or our agents will do their best to make the changes you have asked for, subject to you being responsible for any cancellation/retention charges that may be levied for the arrangements originally booked, for the cost of your new arrangements and for any costs incurred by DTC and/or our agents in attempting to secure or securing any revised arrangements.

(c) If you wish to transfer your booking to another person, you may do so provided the reason for the transfer is personal illness, the death or serious illness of a close family member, jury service, redundancy or unavoidable work commitments not known about at the time of booking. DTC reserves the right to request proof of these situations if it deems it appropriate. Requests for a transfer must be made in writing at least 30 days prior to departure and must be accompanied by documentary proof of the reason for the transfer (e.g. a doctor's certificate), full details of the person who will replace you, any outstanding balance due for the tour, a payment of £35 to cover our administration costs plus such amount as our suppliers will require to effect the change. Please note that, in some cases, suppliers such as airlines treat name changes as a cancellation, levying cancellation charges and requiring payment for a new ticket. These charges will be payable by you.

7) Alterations Made To The Scheduled Programme

(a) The holiday arrangements /on our website are booked and planned many months in advance and changes may, from time to time, be necessary. DTC reserves the right to alter any of the prices, facilities or services described in its brochure at any time before making a contract with you. Any such changes will be notified to you at the time you make your booking.

(b) Reasons for minor or material changes may include events outside of our control, Force Majeure or low bookings. Force majeure includes war, threat of war, riot, civil disobedience or strife, industrial dispute, terrorist activity, acts of God, natural or nuclear disaster, fire, adverse weather conditions, level of water, technical or maintenance problems with transport and changes of schedules or operational decisions of transport providers, closure of airports or any unforeseeable or unavoidable event beyond the control of DTC or its suppliers. Low bookings is where an insufficient number of people book a tour for its operation to be financially viable. All group holidays in the DTC brochure require a minimum number of bookings of ten persons before they will operate.

DTC also reserves the right to make changes to any of your holiday arrangements after a confirmation invoice has been issued. Such changes will normally be minor, but may be material - i.e. a change of scheduled departure time by more than 12 hours, a change of airport except between airports serving the same city/ resort, a change to a lower standard of accommodation, a change of resort or a radical change of itinerary.

(c) If there is a material change, DTC will try to inform you or your travel agent as soon as practicable and will offer you the choice of alternative arrangements or a refund of all monies paid.

(d) A minor change is any change that does not come within the definition of a material change set out in paragraph 7 above. Although DTC will try to notify you of minor changes, it is not obliged to do so, nor is it obliged to offer you the opportunity to change your booking, receive a refund or receive compensation. Minor changes include (but are not limited to) the following and DTC is permitted where necessary to arrange the same: (1) Changes to the scheduled destinations but not all of them; (2) Changes in the scheduled date and hour of arrival or departure provided that, where necessary, hotel accommodation and reasonable sustenance during any delay is provided to you at no additional charge.

(e) If, after you depart, it becomes apparent that a significant proportion of the arrangements you have booked cannot be provided, DTC will make suitable alternative arrangements at no extra cost to you and will, where appropriate and provided the change in your arrangements has not been caused by force majeure compensate you for the difference in value between the arrangements you should have received and the alternative arrangements made. In particular, because DTC neither owns, manages nor controls the accommodation / transportation that it uses, it is possible that DTC may be advised that your reserved accommodation is not available when you arrive at your destination. In this event DTC will endeavor to secure accommodation of at least the same standard in that destination. If only accommodation of a lower standard is available DTC will refund the difference between the prices of the accommodation booked and that received, and will pay £30 per person for any inconvenience caused. The amount will be paid on your return from holiday.

8) Cancellation By You

Should you wish to cancel your tour you must notify DTC in writing or by email. Such notification will only be deemed to have been given on receipt of your letter or email, since we can only act on receipt. Please state the reason for your cancellation as you may be covered by your insurance policy. The following cancellation charges will apply (as a % of total tour cost)

Greater than 56 days - Deposit only
56 to 29 - 40%
28 to 15 - 60%
14 to 08 - 75%
07 to 04 - 90%
03 to day of departure or later - 100%

No allowance or refund can be made for meals, rooms, excursions etc., included in the price of your tour but not taken, nor can any refund be made for lost, mislaid or destroyed travel tickets or vouchers.

9) Cancellation By Us

DTC tries never to cancel a client's holiday, but must reserve the right to do so. In particular, DTC will cancel your holiday if you fail to make any payment by the due date. If DTC cancels your holiday for any other reason it will inform you or your travel agent as soon as practicable and you will have the option of choosing an alternative holiday of a comparable standard, if available, or receiving a prompt refund of all monies paid to DTC for your holiday (excluding any insurance premium or visa charges). If cancellation is because of low bookings you will be notified at least 42 days before departure. The only circumstance in which a holiday will be cancelled less than 30 days before departure is where it is cancelled by reason of force majeure.

10) Prices

Prices are based upon the rates of US Dollar 1.80 and Euro 1.46 = £1 (as quoted in the Financial Times world value of the pound table on 24th January 2006. For all exchange rates not mentioned, the rate of exchange of the US dollar applies. Prices are subject to variation due to changes in transportation costs, including the cost of fuel, dues, taxes or fees chargeable for services such as embarkation of disembarkation fees at ports or airports, scheduled airfares and any other airline surcharges which are part of the contract between airlines (and their agents) and DTC, government action such as increases in VAT and any other government imposed increases, or the exchange rate supplied to the particular package. In the case of any small variation, an amount equivalent to less than 2% of the price of the travel arrangements, which excludes insurance premiums and any amendment charges, will be absorbed or retained. For greater than 2% , the sums will still be absorbed for increases, but not retained from refunds. In either case there will be an administration charge of £1 per person together with an amount to cover agent's commission. If this means that you have to pay an increase of more than 10% for the price of your travel arrangements, you may cancel your travel arrangements and receive a full refund of all monies paid except for any amendment charges. We will consider an appropriate refund of insurance premiums paid if you can show that you

are unable to transfer or re-use your policy. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice. Whether you cancel or not you will also be entitled, in the terms set out in respect of major changes in paragraph 7, to accept an offer of alternative travel arrangements from us if we are able to do so. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place. Occasionally our holiday prices are discounted for a limited period for promotional purposes. Discounts cannot be applied retrospectively to reduce the price of a confirmed booking.

11) Your Responsibilities

You have certain responsibilities with regard to your holiday booking, and these responsibilities are set out below. DTC will not be liable for any loss, damage, illness, discomfort or costs of whatever kind that you may sustain as a result of failing to discharge the responsibilities described in this clause:

(a) Visas: General information concerning visa requirements for British citizens is set out in our Documents & Health section. We will notify you of any changes to visa requirements, which occur before your confirmation invoice is issued, but please note that further changes could take place before you travel. Non-British citizens should check with their nearest consulate or embassy for visa requirements. All clients must obtain all necessary visas and relevant documentation prior to departure.

(b) Passports: A full British passport (valid for at least 6 months beyond the end of your holiday) is required for travel. Please see our Travellers' Advice section for full details.

(c) Health: Recommended inoculations for travel are set out in our Documents & Health section. However, you should consult your doctor on current recommendations before you depart. Health requirements for your holiday destination are outlined in DSS leaflet T1 and the Department of Health leaflet entitled 'The Travellers' Guide to Health' (T4), both of which are available from ABTA travel agents and from the DSS. If you have any medical condition that may affect your ability to enjoy and pursue fully the arrangements you book with us, you must notify us immediately. DTC reserves the right, where appropriate, to ask you to provide written certification of your medical fitness prior to departure. It is your responsibility to ensure that you obtain all recommended inoculations, take all recommended medication and follow all medical advice in relation to your holiday.

(d) Documents: It is your responsibility to ensure that passports, visas, vaccination certificates and all other necessary documents are in order and, where appropriate, in your possession. It is also your responsibility to arrange adequate insurance cover for your tour (see clause 5 above) and to take relevant details of the policy with you.

(e) Transportation: It is your responsibility to ensure that you arrive in good time to board all flights or other methods of transportation. To assist you, we will notify you of the times by which you should arrive at all points of departure. If you miss a flight or other transportation we will try to arrange alternative transportation, but reserve the right to recover from you any costs we incur in making such arrangements.

(f) Behaviour: You must not behave in a way that may cause distress or annoyance to others or which may create the risk of danger or damage to property. If you are subject to arrest, or are prevented from travelling at the discretion of an airline or other transport providers, or if you are evicted from a hotel at the discretion of the hotel management, DTC will not refund any portion of the cost of your holiday and, if DTC incurs any expense as a result of your behaviour, you will be obliged to compensate DTC for that expense.

(g) Insurance: It is a condition of your contract with us that you take out insurance at the time of, or prior to, making your booking, and let us have the details of this. DTC cannot be held responsible if you purchase an inadequate insurance policy or if you fail to notify your insurer of particular requirements for cover. Given the nature of our discovery-volunteer holidays, it is essential that you make a full disclosure to your holiday insurance provider of the nature of your holiday, and that you ensure that your policy is one that is suitable for this kind of discovery-volunteer holiday, and that the cover provided is sufficient for your personal circumstances.

12) Our Responsibilities

(i) Our obligations, and those of our suppliers providing any service or facility included in your holiday, but unrelated to any voluntary project work you may wish to undertake, are to take reasonable skill and care to arrange for the provision of such services and facilities and, where we or our supplier is actually providing the service or facility, to provide them, and to do so with reasonable skill and care. You must show that reasonable skill and care has not been used if you wish to make any claim. Standards of, for example, safety, hygiene and quality vary throughout the transport and destinations that your holiday may include. Sometimes these standards will be lower than those that would be expected to be found in the UK. The services and facilities included in your holiday will be deemed to be provided with reasonable skill and care if they comply with any local regulations which apply (such as, for example, those of the Civil Aviation Authority), or, if there are no applicable local regulations, if they are reasonable when compared to the local standards and customs.

(ii) For claims which do not involve death or personal injury, we accept, and will only have, liability, subject to paragraphs (iv) and (v) below, should we or our suppliers fail to satisfy the obligations detailed in paragraph (i) above. If we have liability, we will, subject to paragraphs (v) and (vi) below, pay you compensation. The maximum amount of compensation that we will pay you in any circumstance will be a refund of your holiday cost (excluding any amendment charges or insurance premiums), a refund of any directly attributable expenses,. We will use the maximum sum to assess the appropriate sum due to you in the circumstances of your particular complaint.

(iii) For claims which involve death or personal injury as a result of an activity forming part of your holiday, we accept, and will only have, liability subject to paragraphs (iv) and (v) below should we or our suppliers fail to satisfy the obligations detailed in paragraph (i) above. If we have liability, we will, subject to paragraphs (v) and (vi) below, pay you reasonable compensation.

(iv) We have liability in accordance with paragraphs (ii) and (iii) above and subject to paragraphs (v) and (vi) below except where the cause of the failure to provide, or

failure in, your holiday or any death or personal injury you may suffer is not due to any fault on our part or that of our servants, agents or suppliers, because it is either attributable to you, or attributable to someone unconnected with your holiday and is unforeseeable or unavoidable, or is due to unusual or unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised, or an event which neither we, nor our servants, agents or suppliers could have foreseen or forestalled.

(v) If any international convention applies to or governs any of the services or facilities included in your holiday arranged or provided by us, or provided by any of our suppliers, and you make a claim against us of any nature arising out of death, injury, loss or damage suffered during or as a result of the provision of those services or facilities, our liability to pay you compensation and/or the amount (if any) of compensation payable to you by us will be limited in accordance with and/or in an identical manner to that provided for by the international convention concerned (in each case including in respect of the conditions of liability, the time for bringing any claim and the type and amount of any damages that can be awarded). International Conventions which may apply include: in respect of international air travel, the Warsaw Convention 1929 (including as amended by the Hague Protocol of 1955 and by any of the additional Montreal Protocol of 1975) or the Montreal Convention 1999; in respect of rail travel, the Berne Convention 1961; in respect of carriage by sea, the Athens Convention 1974; in respect of carriage by road, the Geneva Convention 1973; and, in respect of hotels, the Paris Convention 1962. For the avoidance of doubt, this means that we are to be regarded as having all benefit of any limitations of compensation contained in any of these Conventions or any other international conventions applicable to your holiday (vi) Where a flight ticket is downgraded or a flight cancelled, delayed, or boarding is denied by any carrier in circumstances which would entitle you to compensation under the Denied Boarding Regulations 2004, then you are obliged to claim the appropriate sums pursuant to those Regulations from the carrier. Any sums received by you in this respect constitute the full amount of your entitlement to compensation for all matters flowing from the carrier's actions. If, for any reason, you do not claim against the carrier and make a claim for compensation from us, we will not consider your claim until such time as you have made a complete assignment to us of any rights you have against the carrier.

(vii) If you choose to issue court proceedings in respect of a claim against us, you must do so within 2 years of your return from holiday or within 2s years of first discovering the matters giving rise to the claim, if this is later. If you do not, then our liability to you will be limited in all cases to a sum of £100.

(viii) You must, if we are adjudged to have, or if we accept, liability for a claim that you make, assign to us any rights that you may have against any of our servants, agents or suppliers who are in any way responsible for the failure of your holiday or any death or personal injury you may suffer. You must also co-operate with us in any claim we choose to bring against any third party that we, in our discretion, deem to be so responsible

(ix) Other than as set out above, and as is detailed elsewhere in these booking conditions, we shall have no legal liability whatsoever to you for any loss, damage, personal injury or death which you suffer arising directly or indirectly from any aspect of your holiday.

13) Transportation

Air, rail, road and other departure times are supplied by the carriers. They are subject to, inter alia, air traffic control restrictions, weather conditions, the need for constant maintenance and the ability of passengers to check in on time. There is no guarantee that departures will take place at the times shown either in this brochure or on your tickets. The timings are estimates only. DTC does not have any liability to you for any delays that may arise. Further, your dealings with all carriers are subject to the conditions of carriage of the carrier, some of which may limit or exclude liability. Where we are in a position to do so, we will give you information before you book concerning the airline on which you will fly, your airport of destination and the type of aircraft on which you will travel. However, if any of these details change subsequently, and you choose to cancel as a result, our normal cancellation charges will apply. Any arrangements in the event of a delay will be at the sole discretion of the airline or other carrier involved.

14) Complaints and Problems

If you have a complaint about any of the services or facilities provided in connection with your holiday arrangements booked with DTC, you must tell the relevant supplier and also tell DTC's local representative or agent on site immediately. Alternatively, you should use the DTC emergency contact telephone number with which you will be supplied before your departure. That number will put you in contact with one of our employees who will take all reasonable steps to help you. It is only if you do this that DTC has the opportunity to put matters right on the spot. If you fail to do this, any right to compensation, which you may have, will be extinguished or reduced. Baggage is deemed to have been delivered undamaged to you unless DTC receives written notice in the case of apparent damage, immediately upon arrival or re-delivery.

15) Arbitration

We realise that sometimes problems do arise. If you have a complaint please write to us within 28 days of your return to the United Kingdom. Your complaint will be investigated and a full reply sent to you as soon as possible. As our investigations often involve obtaining information from overseas, it may take a few weeks. In the unlikely event that we do not reach an amicable settlement, the dispute, if you so wish, may be referred to arbitration.

16) Tour Inclusions and Exclusions

(a) What Your Price Includes

1. Economy class on international/domestic flights where shown.
2. Standard class on rail, road and other transportation as described in our brochure/on our website.
3. In flight meals and/or refreshments according to flight timings.
4. Unless stated separately, 44lbs or 20kg luggage allowance
5. Transfers between the appropriate overseas airports/stations/ports and your hotels as specified in your itinerary and unless otherwise stated.
6. Twin sharing accommodation with private bath or shower and toilet in each room, where available.
7. Meals as described in the itinerary or price grid, as applicable.
8. Services of our local representatives / tour managers as applicable.
9. Excursions and tours where specifically detailed.
10. Itinerary as stated

(b) What Your Price Excludes:

1. Travel insurance.
2. The cost of personal items such as laundry, drinks with meals or otherwise, incidentals etc.
3. Airport security charges if levied by any airport to cover the cost of security arrangements.
4. Airport departure taxes payable locally.
5. Optional excursions.
6. Cost of visas, passports and other required documentation.
7. Transport between your home and airport / port / station.
8. Gratuities for service provided on a personal basis.
9. Meals other than those specified.
10. The single or sole supplement payable on bookings where only one person is travelling and/or where a single room is required.
11. Flight supplements.
12. Optional extras.

17) Excursions/Representatives and Agents

(a) Excursions only form part of your holiday arrangements if they are described in our brochure or on our website, or purchased before departure. Excursions will be subject to the rules and regulations applicable to the particular location, venue, attraction or other at the time of your visit and as laid down by the relevant government or authority. Such rules and regulations are subject to change without notice and are beyond the control of DTC.

(b) Our acceptance of liability for the acts of our representatives or agents in clause 12 above is only binding if our representatives or agents are acting with our authority and/or performing their duties as described in this brochure. This excludes for example any social contact that you may have with them.

18) Financial Security

DTC has complied with financial bonding requirements of the Civil Aviation Authority A.T.O.L License no. 6706 to ensure that clients would be repatriated and/or refunded in the unlikely event of DTC's insolvency.

19) Other

(a) By booking a holiday with DTC, you are acknowledging that you will be visiting places where the political, cultural and geographic attributes may present certain risks, dangers and physical challenges greater than those present in our daily lives. By booking a DTC trip, you acknowledge that you have considered the potential risks, dangers and challenges, and expressly assume the risks attendant to such travel conditions. Furthermore, you are solely responsible for acquainting yourself with the local conditions at each stop on the itinerary.

(b) DTC make a concerted effort to verify the statements made herein but cannot be held responsible for any error, omission or unintentional representation that may appear in our printed or internet material

(c) Any arrangements you make independently which do not form part of the tour are entirely at your own risk. Where you book any excursions or additional travel arrangements while on your holiday, we act only as your booking agent.

(d) Any photograph or image of you secured or taken on any of our holidays may be used by DTC without charge in all media for bona fide promotional or marketing purposes, including promotional materials of any kind, such as brochures, slides, video shows and the internet.

(e) By signing the booking form you agree to accept the authority and decisions of our employees, group leaders, agents and suppliers while on the tour. If, in the opinion of any of these, your health or conduct appears likely to endanger the progress of a tour, you may be excluded from the whole of, or part of, a tour. In the case of ill health we may make such arrangements as we deem necessary and recover the costs thereof from you. If you commit an illegal act we shall cease to have responsibility to or for you.

20) Law

Your contract with DTC and any matters arising from it shall be governed by and construed in accordance with English law and is subject to the exclusive jurisdiction of the courts of England and Wales.

Date of Issue January 2006

DATA PROTECTION STATEMENT

Please be assured that we have measures in place to protect the personal booking information held by us. This information will be passed on to the principal and to the relevant suppliers of your travel arrangements. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information may also be passed on to security or credit checking companies. If you travel outside the European Economic Area, controls on data protection may not be as strong as the legal requirements in this country. We will only pass your information on to persons responsible for your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we will be unable to provide your booking. In making this booking, you consent to this information being passed on to the relevant person).

Different Travel will now send you an invoice by email, of which a 20% deposit is due immediately, unless departure is less than eight weeks away, in which case the full balance is now due.

Thank you for supporting Different Travel. We hope you will find your holiday rewarding and fun.